## **Executive Strategy and Management (ESM01)**

## **Course Introduction** 2m Course Introduction Agenda 47m Section 01 - The Basics of Project Management The Basics of Project Management What is Project Management? Projects vs. Operations Projects vs. Operations Cont. The First Rule of Projects The Triple Constraints The Facts What Knowledge Do You Need? Certification What Is Project Management All About? So How Does An Organization Attain Predictable Results? **Project Boundaries** The Basics of PM The Spectrum Diagram PMBOK Guide Knowledge Areas **Every Project Should Have** The Major Project Documents The Project Charter The Statement of Work The Project Management Plan The Project Data Sheet (PDS) The Reporting Information Flow The Basic Planning Steps Section 02 - The Keys to Success 25m The Keys to Success Why Projects Fail Performance and Maturity **Elevation Equals Performance** How Are We Doing??? The Big Ideas What Causes Delays Section 03 - Strategy Basics 36m Strategy Basics Scorecard Need Assessment Scoring The Value of Organizations Financial Measures, Why They Fail Barriers to Implementing Strategy The Balanced Scorecard Roles and Responsibilities Terms Terms p.2 A Sample Strategy Map The Balanced Scorecard, Cont.

The Nonprofit Balanced Scorecard

The Customer Perspective
The Internal Process Perspective
The Financial Perspective
The Employee Learning and Growth Perspective
Deciding Who Should Implement
Mission, Values, Vision and Strategy
Five Key Questions For Change
The Mission Statement
The Mission Statement p.2
The Mission Statement - Gast's Law
Core Values – Key Questions
Course Closure
Concluding Thoughts
Six Things to Do When You Get Home
You Must Invert The Pyramid

Final Exam

Total Duration: 1h 50m