

# CompTIA Network+ 2009 Edition R3

## **Course Introduction**

9m

## **Module 01 - Network Basics**

3h 54m

### **Topic A: Network Concepts**

- Networks
- Local Area Networks
- Basic Network Types
- Peer-to-Peer Model
- Peer-to-Peer Authentication
- Client/Server Model
- Client/Server Authentication
- Segments and Backbones
- Network Wiring
- Fiber Optic
- Twisted Pair
- Composite Cable
- Coaxial
- Live Demo: Cable Types
- Serial
- Duplex
- Wireless LAN
- Benefits/Drawbacks of WLANs
- Network Protocols
- Wireless Network Protocols

### **Topic B: Network Architectures**

- Network Architecture
- Star Architecture
- Bus Architecture
- Ring Architecture
- Mesh Architecture
- Hybrid Architecture
- Point-to-Point
- Point-to-Multipoint
- Packet vs. Circuit Switching
- Ethernet
- Ethernet Mediums
- Ethernet Standards
- Ethernet Networks
- Data Collisions
- Channel Access Methods
- Token Ring Networks
- Wireless LANs
- Wide Area Networks
- WAN Connections
- POTS/PSTN
- ISDN
- DSL
- Cable
- Satellite
- Wireless WAN
- Cellular

T and E Lines  
X.25 and Frame Relay  
ATM  
Mesh Networks

### **Topic C: The OSI Model**

OSI Model  
OSI Layer 7  
OSI Layer 6  
OSI Layer 5  
OSI Layer 4  
OSI Layer 3  
OSI Layer 2  
OSI Layer 1  
Module 01 - Review

## **Module 02 - Wired Computer-to-Computer Connections**

2h 29m

### **Topic A: Wired Network Connections**

Fiber Optic Wired Connections  
SONET  
Fiber Optic Connectors  
Fiber Optic Connector Types  
Twisted Pair Connections  
UTP Categories  
Stranded vs. Solid  
Twisted Pair Connectors  
RJ Connectors  
Modern Residential Wiring  
RJ-45 Connector  
Pin Numbering of RJ-45 Connector  
Terminating CatX to RJ-45  
Live Demo: Crossover Cable  
Coaxial Connections  
RG Standards  
Thinnet Connectors  
Live Demo: Thinnet Connectors  
Thicknet Vampire Tap  
Plenum

### **Topic B: Network Interface Cards and Modems**

Network Adapter  
Live Demo: NIC Installation  
Live Demo: NIC Removal  
Internal NICs  
Notebook Computers  
NIC Selection  
Live Demo: NIC Card  
Live Demo: PCM CIA  
Addressing  
MAC Address  
IPv4  
IPv6  
Character-Based Names  
Domain Name System (DNS)

Demo: Examining Addresses  
Top-Level Domains  
NetBIOS  
Resolving NetBIOS by Broadcast  
Resolving NetBIOS by WINS  
Port Addresses  
Modems  
Modulation/Demodulation  
Riser Cards  
Softmodems  
Dial-Up Connection Creation  
Vista Dial-Up Connection Wizard  
Vista Connect to Workplace  
Dial-Up Connection Properties  
Demo: Create Dial-Up  
Module 02 - Review

## **Module 03 - Network-to-Network Connections**

58m

### **Topic A: Network-to-Network Connection Components**

Network Access Points  
Internet Service Providers (ISPs)  
Small ISPs  
Regional ISP  
LAN Installation Components  
Cross-Connects  
Standards  
Typical UTP Installation  
Telecommunications Room  
Punchdown Block  
Live Demo: Punchdown Block  
Wire Placement

### **Topic B: LAN Wiring**

LAN Wiring Categories  
Guidelines  
Backbone Installation  
Workstation Runs  
Calculate Workstation Run Length  
Modular Office Systems  
Telecommunications Room Management  
Telecommunications Room Equipment  
Patch Panel  
Connecting Block  
Punchdown Tool  
Punchdown Procedure  
Live Demo: Punchdown Tool

### **Topic C: LAN Wiring Tests**

LAN Wiring Tests  
Testing Equipment  
Module 03 - Review

### **Topic A: Basic Internetworking Devices**

Common Internetworking Devices

Repeaters

Repeater Placement

Repeater Operation

Repeater Issues

Bridges

Bridge Operation

Bridge Types

Bridge Routing Management

Bridge Filtering and Intelligence

Local and Remote Bridges

Layer 2 Switch

Bridges vs. Switches

Live Demo: Switch

Trunking Example

Routers

Router Operation

About Routers

Router Features

Key Points

Types of Routers

Routing Table Contents

Routing Examples

Brouters

Bridges vs. Routers

Ethernet Hub

Hub Types

Token Ring MSAU

Token Ring Distances

MSAU Functions

Media Converters

Firewalls

Firewall Functions

Hardware Firewall

Software Firewall

Proxy Server

Port and Packet Filtering

### **Topic B: Specialized Internetworking Devices**

Higher-Level Switches

Content Switches

IDS and IPS

IDS

Malicious Traffic Detected by IDS

IPS

Traffic Shapers

Multiprotocol Label Switching (MPLS)

Multifunction Network Devices

Module 04 - Review

### **Topic A: The TCP/IP Protocol Suite**

- Network Communication Protocols
- TCP/IP Architecture
- Network Interface Layer Protocols
- Address Resolution Protocol (ARP)
- MAC Address Filter
- Data Packet Addresses
- ARP Request Packet Structure
- ARP Reply Packet Structure
- Router Forwarding
- IPConfig
- Demo: ARP Connectivity
- Internet Layer Protocols
- Internet Protocol (IP)
- RIP/RIPv2 and OSPF
- ICMP/ICMPv6
- IGMP
- SSH
- Transport Layer Protocols
- Service Port Numbers
- Demo: Port Numbers
- TCP
- TCP Three-Way Handshake
- Microsoft Network Monitor
- UDP
- Demo: Packet Capture
- Application Layer Protocols
- HTTP
- FTP
- Telnet
- Demo: Using Telnet
- NTP
- Email Messaging Protocols

### **Topic B: TCP/IP**

- IPv4
- Classful IPv4 Addresses
- Subnet Masks
- Network IDs
- Special Addresses
- CIDR
- CIDR Address
- Demo: Binary Conversion
- Demo: Subnetting Theory
- Demo: Subnetting Practical
- NAT
- APIPA
- IPv6
- IPv6 Address Types
- IPv6 Address Scopes
- Subnet Mask Communication
- IPv4 Custom Subnets
- IPv6 Subnets
- IPv6 Custom Subnets

Default Gateway  
Address Translation  
DNS  
DNS Namespace  
WINS  
Static TCP/IP Configuration  
DHCP and DHCPv6  
IPv4 Lease Process  
IPv6 Lease Process  
IPv6 Router Flags  
M and O Flags

### **Topic C: DHCP Servers**

Installing a DHCP Server  
Demo: DHCPv4  
IPv6 Scopes  
Demo: DHCPv6  
Module 05 - Review

## **Module 06 - Wireless Networking**

1h 41m

### **Topic A: Wireless Network Devices**

Wireless  
Wireless Connections  
Infrared  
Radio  
Bluetooth  
Wireless Communications  
Indoor Point-to-Multipoint LANs  
Live Demo: Wireless Router  
Outdoor Point-to-Point Links  
Outdoor Point-to-Multipoint Links  
Wireless Connection Components  
Wireless NICs  
Live Demo: Wireless Network Adapters  
Live Demo: USB Wireless  
Wireless Access Points  
Wireless Speeds  
WAP Placement

### **Topic B: Wireless Networking Standards**

Standards  
802.1x Standard  
802.11 Standard  
Access Point  
802.11 WLAN Standards  
Wireless Protocols  
LAN Technologies  
Wi-Fi  
Bluetooth  
802.11a/802.11g  
WiMAX

## **Topic C: Wireless Configuration**

- WLAN Security Risks
- Additional Risks
- WLAN Security Components
- Transmission Encryption
- 802.1x Authentication
- Wireless Access Point Configuration
- Securing Your AP
- Demo: WAP
- Wireless Clients
- Wireless Auto Configuration
- Windows CE Wireless Clients
- Module 06 - Review

## **Module 07 - Security Threats and Mitigation**

1h 54m

### **Topic A: Security Threats**

- Security Threat Categories
- Technology Weaknesses
- Configuration Weaknesses
- Human Error and Malice
- Viruses, Worms, Trojan Horses
- Social Engineering
- Dumpster Diving
- Online Attacks
- Countermeasures
- Phishing
- Denial of Service Attacks
- SYN Flood Attack
- SYN Flood Defense
- Smurf Attacks
- Ping of Death
- Distributed DoS Attacks
- DDoS Countermeasures
- Demo: DDoS
- Man-in-the-Middle
- Spoofing
- IP Address Spoofing
- Demo: Port Scanner

### **Topic B: Threat Mitigation**

- Security Policies
- Acceptable Use
- Due Care
- Privacy
- Separation of Duties
- Need to Know
- Password Management
- Account Expiration
- Service-Level Agreement
- Disposal and Destruction
- Human Resources Policy
- Incident Response Policy
- Preparation
- Detection

Containment  
Eradication  
Recovery  
Follow-Up  
Change Management  
Configuration Management Documentation  
Education  
Communication  
User Awareness  
Types of Training  
Module 07 - Review

## **Module 08 - Security Practices**

2h 9m

### **Topic A: Operating Systems**

Antivirus Software  
Demo: Antivirus  
Spyware  
Windows Defender  
Demo: Spyware  
Securing the Operating System  
Windows Update  
Update Categories  
Patch Management  
Demo: Windows Updates  
Other Updates  
System Information  
Windows Firewall  
Demo: BIOS  
Demo: Firewall

### **Topic B: Devices**

Firewalls and Proxy Servers  
Security Zones  
Intranet  
Perimeter Network  
DMZ  
Screened Host  
Bastion Host  
Three-Homed Firewall  
Back-to-Back Firewall  
Dead Zone  
Traffic Filtering  
Network Access Control  
Virtual Private Network  
IPSec Encryption  
Demo: IPSec  
Security Issues  
Built-In Management Interfaces  
Secure and Insecure Methods  
Physical Attack Susceptibility  
Overcoming Device Weaknesses  
Intrusion Detection and Prevention  
NIDS  
HIDS



HIDS Advantages  
Physical Access Control  
Surveillance  
Module 08 - Review

## **Module 09 - Network Access Control**

2h 16m

### **Topic A: Authentication**

AAA  
Usernames and Passwords  
Password Protection  
Strong Passwords  
Multiple Passwords  
Authentication Factors  
One-Factor Authentication  
Two-Factor Authentication  
Three-Factor Authentication  
Live Demo: Thumb Scanner  
Authentication Protocols  
Preventing Impersonation  
Identify Proofing  
Single Sign-On  
Kerberos  
Kerberos System Composition  
Kerberos Data Types  
Kerberos Authentication Process  
Kerberos Security Weaknesses  
CHAP  
EAP  
Mutual Authentication

### **Topic B: Public Key Cryptography**

Cryptography  
ROT13 Cipher  
Keys  
Symmetric Encryption in Action  
Public Key Cryptography  
Asymmetric Encryption in Action  
Public Key Cryptography Characteristics  
Public Key Infrastructure  
Demo: Public Key Infrastructure  
Setup and Initialization Phase  
Administration Phase  
Cancellation and History Phase

### **Topic C: Remote Access**

AAA  
RADIUS  
RADIUS Authentication  
Realms  
RADIUS Security  
RADIUS Benefits  
Diameter  
Diameter Improvements  
LDAP and Remote Access

- LDAP Security
- LDAP Authentication/Authorization
- TACACS+
- TACACS+ vs. RADIUS
- 802.1x
- Virtual Private Networks
- VPN Technologies
- VPN Security Models
- VPN Protocols
- PPTP vs. L2TP
- IPSec Protocols
- Encryption Modes
- Secure Shell (SSH)
- VPN Solutions
- Service Provider Tunneling

#### **Topic D: Wireless Security**

- 802.11 Standard
- Wireless Security
- Wireless Vulnerabilities
- Wi-Fi Scanners
- Warchalking Symbols
- Module 09 - Review

### **Module 10 – Monitoring**

59m

#### **Topic A: Monitoring Resources**

- Resource Overview
- Performance Monitor
- Performance Objects
- Demo: Performance Monitor
- Bottlenecks
- Configuration
- Data Collector Sets
- Data Collector Set Reports
- Demo: Data Collector Sets
- Reliability Monitor
- Remote Desktop
- Remote Desktop Options
- Remote Desktop Connection
- Demo: Remote Desktop

#### **Topic B: Event Viewer**

- Event Viewer
- Event Information
- Event Types
- Remote Logs
- Event Forwarding
- Demo: Event Forwarding
- Source Computers
- Collecting Computers
- Subscriptions
- Device and Application Logging
- Module 10 - Review

## **Module 11 – Troubleshooting**

1h 32m

### **Topic A: Troubleshooting Basics**

- Troubleshooting
- Information Gathering
- Identify the Affected Area
- Determine If Anything Has Changed
- Establish Probable Cause
- Determine If Escalation Is Necessary
- Create an Action Plan
- Implement and Test a Solution
- Identify Results and Effects
- Document Problem and Solution
- Problem and Resolution Tracking
- Hardware Toolkit
- Live Demo: Multimeter
- Additional Tools
- Software Toolkit

### **Topic B: Troubleshooting The Network**

- Troubleshooting Wired Connections
- Cable Testing Devices
- Physical Cable Tests
- Live Demo: Troubleshooting
- Network Function Tests
- Network Analyzer
- Troubleshooting Wireless
- TCP/IP Utilities
- IPConfig
- Unix IFConfig
- Ping
- Ping Troubleshooting
- NSLookup and Tracert
- Windows Network Diagnostics
- Demo: Troubleshooting Connections
- Demo: Network Diagnostic

### **Topic C: Troubleshooting Scenarios**

- Remote Desktop Components
- Module 11 - Review
- Course Closure

Total Duration: 25 hrs 53 min